August 5, 2026

Notice Regarding Unauthorized Access to Our Systems (2)

Following our announcement dated July 16, 2026 regarding the unauthorized access incident affecting our systems, we have now completed the investigation conducted in cooperation with external cybersecurity experts. We hereby report the results of that investigation.

We sincerely apologize to our customers, business partners, and all other stakeholders for the concern and inconvenience caused by this incident.

Reference: https://www.nissanchem.co.jp/eng/news_release/release/en2026_07_16.pdf

1. Overview

After unauthorized access by a third party was detected in our cloud environments, we initiated an investigation in cooperation with external cybersecurity experts to determine the scope and impact of the incident.

The investigation confirmed traces of unauthorized access. However, no evidence was found of information leakage, data tampering, unauthorized use of information, or any other resulting damage. In addition, there has been no disruption to our business operations or the provision of our products and services.

2. Background

On July 1, 2026, we detected suspicious activity within our cloud environments and immediately began an investigation. As a result, we confirmed that unauthorized logins and the creation of unauthorized server by a third party had occurred on June 30, 2026.

To prevent any further impact, we promptly implemented containment measures, including blocking the relevant access routes and disabling associated accounts. Subsequently, the external cybersecurity experts and our internal Information Systems Department conducted a comprehensive analysis and investigation of the cloud environments, related systems, and various system logs.

3. Investigation Results

While traces of unauthorized logins, the creation of unauthorized server, and access from that server to certain systems were identified, the investigation found no evidence of:

・Leakage of information assets, including personal information and business partner information;
・Further compromise of other systems;
・Unauthorized data alteration or manipulation; or
・Malware infection, including ransomware.

Accordingly, no material damage resulting from the incident was confirmed.

4. Response and Future Measures

We have taken the following actions:

・Disabled accounts that were used for unauthorized activities;
・Blocked unauthorized access routes; and
・Strengthened access control and monitoring capabilities.

Going forward, we will continue to prevent the recurrence of security incidents through regular reviews of operational procedures, and by further enhancement of our monitoring and threat detection capabilities.

We take this incident very seriously and will continue to strengthen our information security measures to ensure the security and reliability of our systems.

Contact information for inquiries on the above
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