

January 25, 2021

To whom it may concern

## Apology for the inconvenience of printing PDF data on our web site and Notice of recommended browser change

We would like to express our sincere gratitude for your continued use of our website.

Internet Explorer11 has been recommended for Windows PC users in order to view and use our website.

However, PDF files cannot be currently printed under the following condition.

We recommend using a web browser other than Internet Explorer for the purpose of accessing to our web site.

Accordingly, we hereby change the recommended browsers for our web site to Microsoft Edge, Firefox, Google Chrome (see below-mentioned Solution).

We deeply apologize for the inconvenience caused.

## [IT environmental condition where printing trouble of PDF data occurs ]

Your device OS : Windows 10 Web browser; Internet Explorer 11: PDF Viewer: Adobe Acrobat Reader DC

## [Solution]

Change the Web browser to the following :

- Microsoft Edge (Microsoft Edge)
- Firefox (Firefox)
- Google Chrome (Google Chrome)

For further information, contact

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