

To whom it may concern

September 4, 2017
Nissan Chemical Industries, Ltd

Notice Concerning Results of Investigation on the Possible Unauthorized Access and Information Leaks, and Future Response

We hereby report that an external security organization has conducted a detailed investigation of the possible unauthorized access that we described in “Notice Concerning Unauthorized Access to the Nissan Chemical Industries (NCI, hereafter) website and the Possibility of Information Leaks” on our website on July 5, 2017 and has not found any evidence of unauthorized access by any malicious attackers or information leaks.

We wish to offer our sincerest apologies for any concern and inconvenience this incident has caused to our customers, among other stakeholders.

1. Background

(1) Initial response

On July 3, 2017, the possibility that the NCI website had been subject to unauthorized access was discovered, and we took the website offline on the same day. The results of our internal investigation determined that for a certain period, the personal information entered into the “Contact Us” form on the NCI website was susceptible to access from outside sources through the use of improper means. We reported the situation to the Personal Information Protection Commission, the police, and the competent authorities and consulted them. Meanwhile, we asked an external organization to investigate the possible unauthorized access.

(2) Results of the investigation of the external organization

The external organization has not found any evidence of unauthorized access or information leaks. Moreover, no evidence of infringements by malicious attackers, such as leaks or theft of personal information stored in the database, virus infection on servers, or the unauthorized insertion of scripts into Web content, has been found.

2. Future response

We will take action to improve the website and prevent any recurrence of the situation and will rebuild the website in a new environment. We will relaunch it after diagnosis by an external organization. We will have the website diagnosed regularly after it is fully reopened.

We will take steps to improve the website and prevent any recurrence under the guidance of an external organization. We will take all possible steps to ensure that there will be no inadequacies in terms of both system and operation.

3. Contact for inquiries regarding this matter

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