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Notice Concerning Unauthorized Access to the Nissan Chemical Industries Website and the Possibility of Information Leaks

We have determined that there was unauthorized access by a third party on part of a website operated by Nissan Chemical Industries ("NCI website," hereafter), and that information on the NCI website may have been leaked. We have now shut down the NCI website that was subject to the unauthorized access and are currently analyzing and investigating the cause of the unauthorized access.

The information which may have been leaked includes the personal information of customers entered under the "Contact Us" form on the NCI website. We wish to offer our sincerest apologies for the profound distress and inconvenience this has caused to our customers.

It should also be noted that there are no signs of computer virus infection due to this unauthorized access, and there is no impact on the PCs, smartphones or other devices of customers as a result of viewing the NCI website.

1. Status of the unauthorized access

On July 3, 2017, the possibility that the NCI website had been subject to unauthorized access was discovered. Accordingly, we took the website offline on the same day. The results of our investigation determined that for a certain period, the personal information entered into the "Contact Us" form on the NCI website was susceptible to access from outside sources through the use of improper means.

2. Information that may have been leaked as a result of the unauthorized access

The following personal information of customers included in "Contact Us" forms (approx. 4,500 inquiries)

The information includes names, email addresses, telephone numbers, addresses, company names and assigned departments.

3. Future response

At present, we are continuing to investigate whether any personal information has been leaked while also considering measures to prevent this kind of incident from occurring again. We will report on any new facts that come to light regarding this matter as the need arises.

Also note that this matter was reported to the Personal Information Protection Commission (an independent organ of Cabinet Office, Government of Japan) on July 4, 2017.

4. Contact for inquiries regarding this matter

CSR & Public Relations Office, Corporate Planning Department, Nissan Chemical Industries, Ltd.,

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